



INSTALLATION INSTRUCTIONS

All installations need to comply with AS1884:2021 “Floor coverings - Resilient sheet & tiles – Installation practices”. The following instructions provide a guideline and tips but does not replace the above standards.

- Please inspect product prior to installation for any visible defects, this will allow you to view natural variation that exists in certain designs & colourways. Do not install any planks that display any imperfections or that do not lay perfectly flat or straight.
- Before installation, please ensure that moisture levels and PH levels of the subfloor comply with Australian standards.
- **CONCRETE/MASONITE/HDF/MDF/FIBRE-CEMENT SHEET** – As per Australian standards the floor must be smooth, clean & level with no contaminants such as dirt, grit, paint, marker pen, crayon etc, this is required before installation commences.
- **YELLOW TONGUE/PARTICLEBOARD** – Due to the unstable nature of these products FDA will not warrant any installations directly over these surfaces. Suitable underlayment such as Masonite or equivalent needs to be installed over the surface in accordance with the manufacturer’s recommendations.
- **CERAMIC TILES** – When installing COMFORT STONE over ceramic tiles, the surface must be flood coated using a self-levelling compound and a suitable primer needs to be applied to the surface before installation.
- **TIMBER FLOORS** – COMFORT STONE cannot be installed directly over a timber substrate, as per AS 1884:2021 a suitable underlay must be used.
- COMFORT STONE flooring can only be installed within temperatures of 15 Degrees and 25 Degrees Celsius and must be allowed to acclimatise between this temperature for at least 24 hours prior and after installation.
- **ADHESIVE APPLICATION** – For all Commercial and Residential installations, it is required that the full stick method with a Hard-set adhesive, such as UZIN KE 2000S or equivalent needs to be applied. We recommend the use of a 1.6mm x 1.6mm V notched trowel is used to ensure a consistent spread rate across the floor area. It is important that during installation that a 34kg roller is used to allow the correct transfer of the adhesive between the plank and the subfloor. Areas subject to intense heat from direct sunlight, a high temperature adhesive needs to be used such as UZIN KR430 PU or equivalent. Windows should also be covered for a period of 48 hours during and after installation.
- **PREFERRED INSTALLATION DIRECTION** - We recommend that the tiles be installed in a brickbond or offset manner to get the best looking installation result.
- **POST INSTALLATION** – Please note that FDA does not warrant fading caused by long term exposure to UV light sources, it is recommended that areas subjected to this direct sunlight exposure be protected by curtains, blinds or tinting to reduce the intensity of the ultraviolet light.
- FDA also does not warrant gapping caused by structural or subfloor movement, or any gapping that may be caused by extreme changes in temperature, or gapping caused by tiles being oversized at the time of installation due to insufficient acclimatisation.